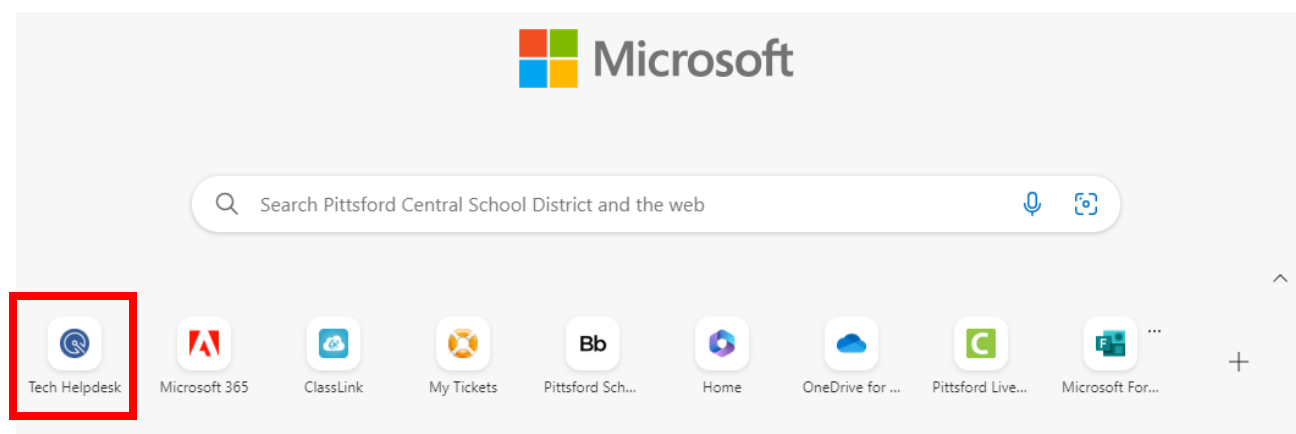


Welcome to the new Incident IQ Help Desk!

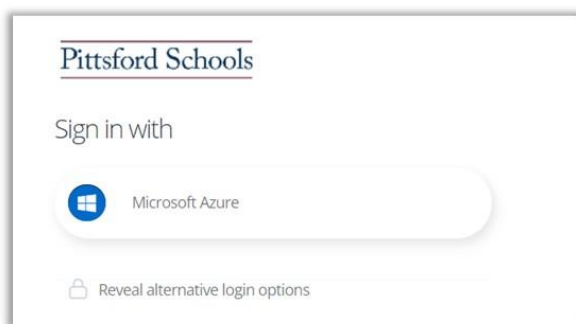


We have upgraded our help desk system to Incident IQ effective Monday, 7/31.

Incident IQ can be accessed at <https://pittsfordcsd.incidentiq.com/> or in the Technology Resources folder in ClassLink. You can also find it as a quick link under the search bar when you open a new tab in Microsoft Edge.



When logging in through the web link, you can login using your Microsoft account by clicking "Microsoft Azure" and choosing your PCSD account.



Just like with the previous Help Desk system, you will receive emails when tickets are created in your name or when there is an update to an open ticket. The Technology Services department will be moving any currently open tickets into the new system.

If you have any issues logging in or accessing the new system, please call the PCSD Technology Help Desk at 267-1082.